



**MERISOL USA LLC**

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March 23, 2009

To whom it may concern:

The purpose of this letter is to emphasize to distributors of Merisol USA products your continuous obligations with respect to sale of Merisol USA products and Merisol USA product stewardship requirements.

Merisol recognizes that effective product stewardship requires a mutual commitment on the part of all involved in the life cycle of chemical products. Therefore, we expect our customers, suppliers, distributors and contract manufacturers to be good product stewards, to operate in a safe and responsible manner and, in doing so, to:

- Use appropriate equipment and qualified personnel to safely receive, store, process and dispose of products;
- Use our products as intended and inform us of new commercial uses;
- Communicate with us promptly on safety, health, environmental and security incidents and issues involving our products;
- Provide their employees, suppliers, customers, distributors and toll processors with appropriate health and safety information;
- Request additional information when needed;
- Meet their regulatory requirements; and
- Use responsible distributors, suppliers, toll manufacturers, warehouses and carriers.

Further, the following applications are NOT supported by Merisol USA for phenol, cresols, xylenols or other Merisol cresylic acid products. We have decided not to pursue business in these areas as a result of our Responsible Care product stewardship and risk management processes.

**Non-supported applications for Merisol USA phenol, cresol, xylenols or cresylic acid products are:**

- Dental applications such as formocresol for pulpotomy.
- Liniments and salves for human topical use.

This list does NOT imply approval of all uses not covered by this list. Contact Merisol for a

product stewardship risk review of any non-standard industrial application. It is not possible to anticipate or specify all circumstances wherein misuse could possibly occur. Therefore, it is your responsibility as a Merisol USA distributor to notify Merisol should you become aware of the potential for improper or unsafe use of a Merisol USA product. Please forward this communication to others in your organization as appropriate.

We appreciate your role as a distributor of Merisol USA products. Please contact us if you have any questions or concerns.

Regards,

A handwritten signature in cursive script that reads "Glenn Strow".

Glenn Strow  
Manager of Merisol USA Sales, Marketing & Logistics